

# Child Protection and Safeguarding Local Procedures

## **Aurora White House School**

Please refer to Main Policy A1 Child Protection and Safeguarding Policy

## **Important contacts:**

ROLE/ORGANISATION	NAME	CONTACT DETAILS
Service Lead	Arabella Hardy	Arabella.Hardy@the-aurora-group.com
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Designated Safeguarding Lead (DSL)	David Clarke	David.Clarke@the-aurora-group.com
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ROLE/ORGANISATION	NAME	CONTACT DETAILS
Out of office hours contact:		01953 887217 (answerphone)
Local Authority Designated Officer (LADO)	Local Authority Duty Desk	Host Local Authority  LADO@norfolk.gov.uk  01603 307797  LADO@suffolk.gov.uk  0300 123 2044
Operations Director (acting as chair of governors)	Phil Jonas	Phil.Jonas@the-aurora-group.com
Aurora Safeguarding Lead	Kim Welsh	Kim.Welsh@the-aurora-group.com 07392 872786
Aurora Quality Assurance Director	Lesley Dalgleish	Lesley.Dalgleish@the-aurora-group.com 07884 748 859
Channel helpline		020 7340 7264
How to report child abuse to the Local Council		https://www.gov.uk/report-child-abuse-to-local- council
Norfolk Children's Services		0344 800 8020 (public) 0344 800 8021 (professional)
Norfolk Police		101 –non emergency
PREVENT		999 -emergency emergencypreventreferrals@norfolk.police.uk

In the event of an allegation against the Service Lead, you should contact the Operations Director. An allegation against an Operations Director should be reported to the Quality Assurance Director.



## 18. Local Procedures

## Norfolk Safeguarding:

Locally agreed multi-agency procedures with Norfolk Safeguarding Children Partnership are as per the attached CADS flowchart.

Norfolk Continuum of Needs Guidance Norfolk Guidance to Understanding Continuum of Needs | NSCP | PWWC (norfolklscp.org.uk)

## **Suffolk Social Services**

Telephone referral - Customer First on 0808 800 4005

Online MARF via the portal - https://earlyhelpportal.suffolk.gov.uk/web/portal/pages/marf#h1

Professional referral - Professional Consultation Line on 0345 6061499 to speak with a MASH social worker

For any safeguarding concerns in relation to FGM Aurora Eccles will contact the Police. Dependent on urgency via 999 or 101.

For any Sexting concerns ordinarily a Children's Services Referral will be made, however if deemed appropriate in the set of circumstances then a referral will be made to the Police.

We encourage our students to report any concerns and help them to feel supported. We have an onsite Therapy Team who work closely with Education & the DSL Team to ensure effective communication in every student's best interests. We also have lockable student sharing boxes to encourage those students to share their concerns if they feel more comfortable in writing concerns down.

Appendix 4 states: Please see section 18 where our local procedures highlight the issues below which have been risk assessed as most relevant to our service and any specific local support and procedures which apply – As we are a special needs service our children are more vulnerable to all forms of abuse. Communication barriers and negative experiences of education/care in the past may also make it harder for our children/families to disclose concerns. As such we use a range of approaches such as team meetings and briefings, progress reviews and ongoing work to develop strong and supportive relationships to review possible risks and signs of abuse.

## Non-collection of children

If a child is not collected at the end of the session/day, please see ECS 14.4 Supervision of Students Policy Missing pupils/children

Our procedures are designed to ensure that a missing child is found and returned to effective supervision as soon as possible. If a child goes missing, please see ECS 14 Missing Child Procedure Policy

## Ensuring e-Safety for people who use our services

Curriculum

E-safety must be a focus in all areas of the curriculum and employees must reinforce e-safety messages in the use of IT across the curriculum;



In lessons where internet use is pre-planned, it is best practice that students are guided to sites checked as suitable for their use and that processes are in place for dealing with any unsuitable material that is found in internet searches.

Where it is acceptable for people who use our services to freely search the internet, e.g. using search engines, employees must be vigilant in monitoring the content of the websites the young people visit.

It is accepted that from time to time, for good educational reasons, students may need to research topics (e.g. racism, drugs, and discrimination) that would normally result in internet searches being blocked. In such a situation, employees can request that the IT technician/Manager can temporarily remove those sites from the filtered list for the period of study. Any request to do so, are auditable, with clear reasons for the need.

Students must be taught in all lessons to be critically aware of the materials / content they access online and be guided to validate the accuracy of information

Students must be taught to acknowledge the source of information used and to respect copyright when using material accessed on the internet.

Use of digital and video images

When using digital images, employees inform and educate students about the risks associated with the taking, use, sharing, publication and distribution of images. In particular, they recognise the risks attached to publishing their own images on the internet e.g. on social networking sites.

Employees are allowed to take digital / video images to support educational aims, but must follow Aurora policies concerning the sharing, distribution and publication of those images. Those images must only be taken on Aurora equipment; the unauthorised personal equipment of employees must not be used for such purposes.

Care must be taken when taking digital / video images that people who use our services are appropriately dressed and are not participating in activities that might bring the individuals or The Aurora Group into disrepute.

People who use our services must not take, use, share, publish or distribute images of others without their permission

Photographs published on the website, or elsewhere that include people who use our services will be selected carefully and will comply with good practice guidance on the use of such images.

Written permission from parents or carers or where the resident is over 18, consent will be sought from the individual, and will be obtained before photographs of students are published on The Aurora Group website and other Aurora social media.

People who use our services work can only be published with the permission of the individual, parent or carers, if identifiable.

## Unsuitable and inappropriate activity

Users shall NOT visit Internet sites, make, post, download, upload, data transfer, communicate or pass on, material, remarks, proposals or comments that contain or relate to:
□ Child sexual abuse images
☐ Promotion or conduct of illegal acts, e.g. under the child protection, obscenity, computer misuse and fraud legislation
□ Adult material that potentially breaches the Obscene Publications Act in the UK
□ Criminally racist material in UK

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□ Pornography
□ Promotion of any kind of discrimination
□ Promotion of racial or religious hatred
☐ Threatening behaviour, including promotion of physical violence or mental harm
$\hfill \square$ Any other information which may be offensive to colleagues or breaches the integrity of the ethos of the Group or brings the Group into disrepute
☐ Using Aurora systems to run a private business
$\hfill \square$ Use systems, applications, websites or other mechanisms that bypass the filtering or other safeguards employed by The Aurora Group.
$\hfill \square$ Uploading, downloading or transmitting commercial software or any copyrighted materials belonging to third parties, without the necessary licensing permissions
$\hfill\square$ Revealing or publicising confidential or proprietary information (e.g. financial / personal information, databases, computer / network access codes and passwords)
☐ Creating or propagating computer viruses or other harmful files
$\hfill \square$ Carrying out sustained or instantaneous high volume network traffic (downloading / uploading files) that causes network congestion and hinders others in their use of the internet
□ File sharing
□ On-line gambling
Users MAY visit Internet sites, make, post, download, upload, data transfer, communicate or pass on, material, remarks, proposals or comments that contain or relate to:
☐ On-line gaming (educational)
☐ On-line gaming (non-educational)
□ On-line shopping / commerce
☐ Use of social networking sites
☐ Use of video broadcasting e.g. YouTube
Within context and with permission of teacher/tutor, key worker, Registered Manager or Line Manager.
During the Admissions process pupils and parents are sent an agreement form to read and sign, this sets out clearly the expectations and consequences with regards to the use and misuse of school ICT

## **Filtering**

We provide filtered Internet which is actively monitored for searches and activity which might be a breach of good conduct and/or a safeguarding concern. This allows us to safeguard through real-time interactions and reporting.

The management tool we use is called SENSO. Alert notifications of any trigger words used in website and local searches, documents or chats which might indicate a safeguarding concern, are received by the DSL and the Principal. Who will then consider for action and follow up with staff and student's if necessary. This allows us to monitor, manage and safeguard our IT estate and users.

equipment in school. (See Appendix A)



#### **APPENDIX A:**

## PUPIL'S AGREEMENT WITH THE SCHOOL IN THE USE OF SCHOOL ICT EQUIPMENT

The pupil agrees to respect the use of hardware and software.

The pupil will not tamper with prearranged settings.

The pupil will report any malfunction to the ICT teacher immediately.

The pupil will adhere to the instructions given for the use of ICT equipment and not attempt any action which could jeopardise the functioning of the equipment. Unguided experimentation is not acceptable.

The pupil will not attempt to run their own software on the school computers.

The pupil will take all feasible precautions to ensure that they do not introduce a virus to the school computers.

Use of the Net - The pupil will use the Internet and e-mail appropriately. Deliberate attempts to download or view inappropriate material will result in an immediate and lengthy ban from all ICT equipment in the school.

The pupil will respect the work of other pupils and not attempt to modify it or otherwise damage it. Where computers are password protected pupils will refrain from attempting to 'hack' or otherwise gain illicit entry to files or documents.

Computers are in the school for all to use. Abuse causes 'downtime', inconvenience and expense.

The school will attempt to ensure that all ICT equipment is maintained and in good working order.

Malfunction and accidental damage does occur. Problems which could be avoided therefore create undue pressure on staff time and frustration on the part of other pupils who wish to use the ICT facilities appropriately.

## Pupil's Name:

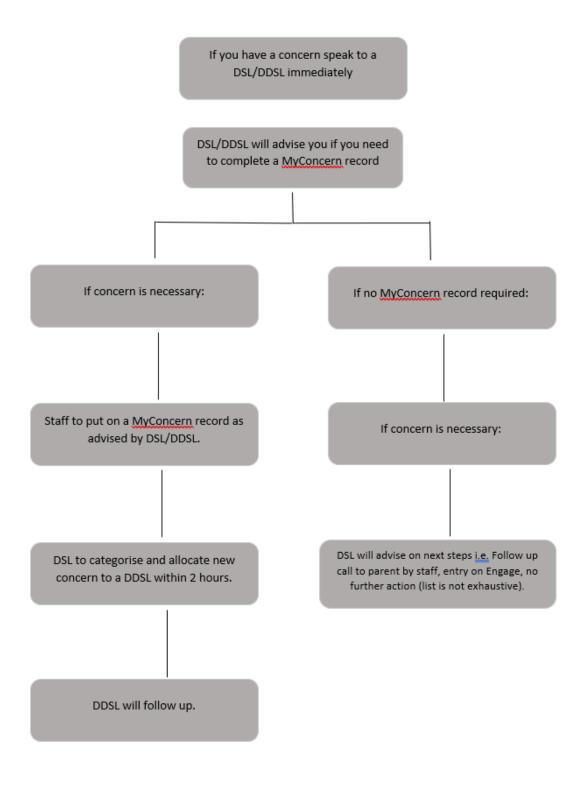
I have read with my son/daughter the above form and agree that we will assist the school in encouraging appropriate use of ICT equipment.

Parent's Signature:	
Date:	
Pupil's Signature:	
Date:	



## **APPENDIX: B**

Should any member of staff have a Safeguarding concern about a student then please follow this simple flowchart for details on what to do.



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#### **APPENDIX C:**

## Early Intervention for family support

## EARLY HELP SUPPORT FOR FAMILIES

## **Early Help Support**

The goal of Early Help is to support families to resolve their own problems and prevent further problems in the future.

Early Help would be school based led by the Family Support Officer in

Some worries which Early Help can support with are:

- Children with poor mental health, affecting their everyday life and activities
- Children may be refusing to go to school, and you feel there is no support in place.
- support in place

  You may be a single parent who needs some advice and information to support your family
- You may be having some worries about finance or issues around housing
- Domestic abuse or parental conflict which is having an impact on the children's wellbeing, parents, or carers in the home
- Someone may be suffering from drug or alcohol dependency, and you are not sure where to get help



School and/or families identify worries and highlight the need for support

Consent from parent's/carer's need to be gained in order to progress to an initial mapping meeting



Initial Mapping Meeting

An initial mapping meeting will occur with parents, family networks and any other supporting professionals that may be involved. The meeting will cover:

What's working well in your family? What are you worried about? What do you think needs to happen?

From this meeting, we will be able to understand what support you may require as a family. The family support officer can explore if there is any further advice, support and guidance available.

Wishes and feelings of the child(ren) will be gathered to capture the child(rens) voice

#### Early Help support can be broken down into 2 pathways

## Tier 1 - Early Help Check ins

This is where school and home are in regular check ins, this can be either face to face, or regular phone calls.

Early Help check ins are beneficial when the worries are predominately regarding one child, or if you would like some extra support but do not feel that a formal EHAP is needed.

During the meeting, updates will be given, reporting the worries and any positives.

Depending on the worries, there may be actions implemented and progress will be reviewed in the next meeting.

These check ins can be as regular as the family want or need.

### Tier 2 – Early Help Assessment and Action Plan (EHAP)

This is where schools, home and other agencies have 6 weekly meetings to review and update the plan.

This plan highlights the worry statements and any positives, created from the initial mapping meeting.

Each agency in the meeting will scale the worry statements, and discuss what needs to happen for the scaling to go higher.

From the feedback from everyone who attended the meeting, appropriate actions will be implemented and reviewed in the next meeting.

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If the worries can't be met from the Early Help Assessment and Plan, or school based support, then we may ask the parent's/carer's for consent to call Children's Advice and Duty Service (CADS) for further advice. This may involve a more targeted support from children service's



## **Aurora**

## APPENDIX D -



Children's Advice and Duty Service (CADS) Practice Process - Flowchart - June22 V1



## Children's Advice and Duty Service - CADS

Before contacting CADS, please answer the following questions and follow the advice provided:

Can you evidence that the child is experiencing or likely to suffer significant harm?



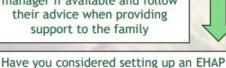


Do you have the consent of the parents/young person to make contact with CADS or have you informed them of your intention to do so? Have you discussed the child's needs with your agency safeguarding lead or your line manager?



Inform the parents and/or gain their consent for you to make this contact unless doing so would put the child at immediate risk of harm

Discuss the child with your agency safeguarding lead or line manager if available and follow their advice when providing support to the family



with the child and their family?

Gather all the family's details including dates of birth, current address, current and working contact details and family composition, along with the history and current worries.





Speak to the parents and the child about your worries and discuss with them how your agency can help and support the children and family. You could carry out an EHAP or seek Early Help support. Follow the Early Help guidance on the NSCP website.

Call CADS on the professionals only phone line- 0344 800 8021. Have a discussion with a Consultant Social Worker. A copy of the discussion with be securely emailed to you. Follow the advice given by the Consultant social worker.

Keep a record for your own agencies safeguarding recording process Where you have carried out an EHAP which has been reviewed and amended as required - and the child's needs are not being met or in fact have increased, gather the information requested in this form, seek consent from the parent/carer and then contact CADS

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## **APPENDIX E:**

Sexual Violence, Sexual Harrassment or Harmful Sexual Behaviour:

## What happens next?

We cannot promise you confidentiality. We hope and believe you have shared this with us because you want help.

## WE CAN:

Listen to you, take time and move at a pace you are happy with. Use our knowledge as safeguarding specialists to assess your situation and choose the right next steps.

## WE MAY:

Contact other agencies e.g. social care, police. Investigate further and speak to other students and family members.

## **POSSIBLE OUTCOMES or a combination:**

The school manages this internally to bring about a conclusion that supports you.

School starts the 'Early Help' process. You and your family agree to support, and we work on ways to help.

The school contacts Social Care as we feel you are at risk of harm or have been harmed.

The school contacts the police as we believe a crime has been committed.

## WHATEVER HAPPENS, WE WILL:

Do an immediate risk assessment to check you are safe.

Offer you support and show you others who may be able to help

Tell you what is happening and why and (if relevant) what we are going to tell others and when.

Take advice from specialists if appropriate.
Advise you on your own possible next steps.