



Child Protection and Safeguarding Local Procedures

Aurora Rowan School

Please refer to Main Policy A1 Child Protection and Safeguarding Policy

Important contacts:

ROLE/ORGANISATION	NAME	CONTACT DETAILS
Site Lead	Lesley Walkden	Lesley.walkden@theauroragroup.co.uk 07900751421
Designated Safeguarding Lead (DSL)	Kerrie Turner	Kerrie.turner@theauroragroup.co.uk 0118 9073322
Deputy DSLS	Lesley Walkden Jade Withers	Lesley.walkden@theauroragroup.co.uk 07900751421 Jade.withers@theauroragroup.co.uk
Out of office hours contact:	Lesley Walkden	Lesley.walkden@theauroragroup.co.uk 07900751421 Kerrie.turner@theauroragroup.co.uk 0118 9073322 Designated DSL for residential (Shift Leader) can be contacted in Badgers during Residential times (Monday (9am)-Thursday 3pm) 0118 9073322
Local Authority Designated Officer (LADO)	Local office	lado.safeguardingchildren@oxfordshire.gov.uk or call 01865 810603.
Operations Director (acting as chair of governors)	Phil Jonas	Phil.jonas@theauroragroup.co.uk 07770 072870
Aurora Safeguarding Lead	Kim Welsh	Kim.Welsh@theauroragroup.co.uk 07392 872 786

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ROLE/ORGANISATION	NAME	CONTACT DETAILS
Aurora Quality Assurance Director	Lesley Dagleish	Lesley.Dagleish@theauroragroup.co.uk 07884 748 859
Channel helpline		020 7340 7264
How to report child abuse to the Local Council		https://www.gov.uk/report-child-abuse-to-local-council
MASH	Multi Agency Safeguarding Hub (MASH))	https://www.oxfordshire.gov.uk/business/information-providers/multi-agency-safeguarding-hub

In the event of an allegation against the Service Lead, you should contact the Operations Director. An allegation against an Operations Director should be reported to the Chief Operations Officer.

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Below is a list of external agencies that can be contacted if you are unable to contact the schools DSL or if you consider the young person to be at immediate risk of harm.

If a child may be at imminent risk of significant harm, please call 999.

MASH

MASH is a multi-agency team which identifies risks to vulnerable children.

If an immediate response from Children's Social Care is necessary, call 0345 050 7666. If you have an urgent concern for a child call 999 or 101.

This page is for professionals only to make children's social care referrals. If you are a member of the public with a concern for a child call 0345 050 7666 .

The Multi-Agency Safeguarding Hub (MASH) enables the sharing of information between services so risks to children can be identified at an early stage.

It is a link between schools, GPs, the police, ambulance service and social care.

MASH is a partnership between Oxford City Council, Oxfordshire County Council, Thames Valley Police, The National Probation Service, NHS health services, South Central Ambulance Service and Drug and Alcohol Services.

Before making a children's social care referral

Before you complete a MASH referral form you must have read the Threshold of needs in reference to the case.

You will need to have:

- decided the level of risk related to the case
- determined it to be level 3 or 4
- inform the parents or carers using the MASH leaflet (unless informing parents/carers may increase the risk).

consider if the child or young person's needs can be met by services from within your own agency, or by other professionals involved with the family already

For out of hours support, contact the Emergency Duty Team (EDT)

The out-of-hours Emergency Duty Team EDT (for emergencies only) can be contacted on 0800 833408.

Local Authority Designated Officer (LADO)

What is a LADO?

The LADO gives advice and guidance to employers and others who are concerned about an adult who works with children including volunteers and agency staff.

Author:

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Service Lead

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Contact: The LADO for Oxfordshire is Jo Lloyd. The LADO and Assistant LADO'S can be contacted via lado.safeguardingchildren@oxfordshire.gov.uk or call 01865 810603.

Allegations need to be referred to the team within one working day of the allegation being made and before any further investigation is made.

An allegation may relate to a person who works with children who has:

- Behaved in a way that has harmed a child, or may have harmed a child
- Possibly committed a criminal offence against or related to a child
- Behaved towards a child or children in a way that indicates they may pose a risk of harm to children
- Behaved or may have behaved in a way that indicates that they may not be suitable to work with children

If you are a child/young person

If you are a child or young person and you are being abused or neglected, please contact us on one of the following numbers:

Office hours (8.30am – 5pm, Monday to Thursday, 8.30am – 4pm, Friday): Multi-Agency Safeguarding Hub: 0345 050 7666

Outside office hours: Emergency Duty Team: 0800 833 408

If you are a parent or carer

If you feel you are harming your child or are close to doing so, please contact us on one of the following numbers:

Office hours (8.30am – 5pm, Monday to Thursday, 8.30am – 4pm, Friday): Multi-Agency Safeguarding Hub: 0345 050 7666

Outside office hours: Emergency Duty Team: 0800 833 408

Sexual exploitation

Child sexual exploitation is when children and young people receive something (such as food, accommodation, drugs, alcohol, cigarettes, affection, gifts, or money) as a result of performing, and/or others performing on them, sexual activities.

Child sexual exploitation can occur through the use of the internet or on mobile phones.

In all cases, those exploiting the child or young person have power over them because of their age, gender, intellect, physical strength and/or resources. For victims, the pain of their ordeal and fear that they will not be believed means they are too often scared to come forward.

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Concerns or allegations about a professional working with children

If you are a professional and have concerns about another professional or volunteer who works with children, or you need to report them, you will need to contact the Local Authority Designated Officer.

What happens when child abuse is reported?

Our aim is to support families and help them care for their children. If a family is in difficulty, it is much better for the children if we can work together to improve things.

We may work with the family and other agencies to improve the situation and make sure that the child is safe, or we may put the family in touch with other services.

Where families are unable or unwilling to work with us and the children are at risk of harm we will together with schools, health services or whoever else is in touch with the family to ensure that the children are safe. Our aim will still be to help and support but we do work with the police Child Protection Unit if it is thought that a crime may have been committed.

Child protection plans

If a child is thought to be at serious risk of harm through abuse or neglect a child protection conference will be held to which family members are usually invited. At this meeting, a child protection plan may be drawn up to help ensure the safety and welfare of the child(ren) and to help their family care safely for them.

In a very small number of cases, children cannot remain safely at home. When this happens it is may be necessary for the local authority to obtain a court order. Whenever possible, if a child has to leave his or her own home, they will be cared for by relatives or friends. Every effort is made to return children to their own home as soon as possible.

Further information is available at the Oxfordshire Safeguarding Children Board website.
<https://www.oscb.org.uk/>

The Oxfordshire Safeguarding Children Board

As we know from child abuse enquiries it is essential to the safety of children that professionals and agencies work well together and, where necessary share information. The Oxfordshire Safeguarding Children Board (OSCB) is responsible for ensuring that there is effective inter-agency working in the county.

The Board has representatives from all agencies who work with children and young people in Oxfordshire. You can find more information on the OSCB website.

NSPCC helpline

You can also get advice and help from NSPCC helpline on 0808 800 5000 or get help via email on help@nspcc.org.uk.