Safeguarding Local Procedures

Aurora Ivy Lane

Please refer to Main Policy Adult Safeguarding Policy A2

Important contacts:

ROLE/ORGANISATION	NAME	CONTACT DETAILS
Service Lead	Michael Walsh	michael.walsh@theauroragroup.co.uk 01924927280
Designated Safeguarding Lead (DSL)	Michael Walsh	01924927280
Deputy DSLS	Joe Hill Sarah Bowes Charles	
Out of office hours contact:	Michael Walsh	07766 428674
Local Authority Safeguarding Board	Wakefield Safeguarding Adults Board	wdsab@wakefield.gov.uk
Operations Director (acting as chair of governors)	Pam Eyre	Pam.Eyre@theauroragroup.co.uk 07503 663331
Aurora Safeguarding Lead	Kim Welsh	Kim.Welsh@theauroragroup.co.uk 07392 872 786
Aurora Quality Assurance Director	Lesley Dalgleish	Lesley.Dalgleish@theauroragroup.co.uk 07884 748 859

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Channel helpline		020 7340 7264
Local Authority Safeguarding Contact/s	Wakefield Safeguarding Adults Lead	wdsab@wakefield.gov.uk

In the event of an allegation against the Service Lead, you should contact the Operations Director. An allegation against an Operations Director should be reported to the Chief Operations Officer

18. Local Procedures

Below is a list of external agencies that can be contacted if you are unable to contact the service's DSL or if you consider the young adult to be at immediate risk of harm.

If an adult may be at imminent risk of significant harm, please call 999.

Wakefield Council Adult Social Care

- Tel: **0345 8 503 503**
- Email: **social_care_direct@wakefield.gov.uk**

2. West Yorkshire Police

For criminal offences, immediate risk, or where a crime may have occurred.

- Emergency: **999**
- Non-emergency: **101**
- Wakefield Safeguarding Unit: **01924 878398**
- Email: **wakefield.sguadult@westyorkshire.police.uk**

Other Services

CQC	03000 616161
Ofsted	0300 123 4666
Disclosure and Barring service	https://www.gov.uk/government/organisations/disclosure-and-barring-service
Whistleblowing helpline	020 7423 8787
	reporting@thwhistle.com
Employee Assistance Help line	0800 030 5182

Missing Adult

Our procedures are designed to ensure that a missing adult is found and returned to effective supervision as soon as possible. If an adult goes missing we will:

- Initiate a comprehensive search of site and immediate local area for the adult.

- Contact parents/ care givers immediately.

- Alert the police to the situation.

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- Support with maximum resources available ongoing search and support.

- Following the incident provide ongoing support to the induvial and others affected.

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